Solutions Engineer

Full-time | Permanent | Auckland (hybrid)

Tearfund is a Christian non-profit organisation working for a just and compassionate world. For more than 50 years, Tearfund has partnered with local churches and communities across the globe, seeing lives restored, dignity upheld, and hope renewed.

The role

The Solutions Engineer is part of Tearfund's Business Technology Solutions (BTS) team, responsible for developing, integrating and maintaining technology solutions that support our operations.
This is a hands-on technical role involving application development, website modules, APIs, automation and troubleshooting across platforms including Microsoft Dynamics 365, Azure and Power Platform.
You'll use modern engineering practices and emerging technologies, including AI, to build reliable solutions, solve technical problems and improve how our systems work together, contributing to better experiences for our staff and supporters.

Ideally, you'll have some or all of the following:

- 3+ years of experience in software development, systems integration or a comparable technical role.
- Hands-on experience developing and maintaining applications using C#, .NET, JavaScript or similar technologies.
- Experience developing, integrating and troubleshooting REST APIs across different systems and platforms.
- Experience developing, customising or integrating enterprise business applications, preferably Microsoft Dynamics 365 or Dataverse.
- Experience with SQL, relational databases and data integration.
- Experience troubleshooting complex technical issues, identifying root causes and implementing reliable solutions.
- Familiarity with cloud services, particularly Microsoft Azure, and modern software development practices.
- Ability to understand business requirements and translate them into practical technical solutions.
- Ability to identify and recommend improvements to user and supporter experience, including usability, accessibility and functionality.
- Sound judgement, attention to detail and strong problem-solving skills.
- Strong communication and collaboration skills with technical and non-technical stakeholders.
- A genuine interest in and alignment with Tearfund's mission and values.

In return, we'll provide;

- A friendly, supportive and high-performing team environment
- The opportunity to take on more responsibility as you learn
- Flexible office/home working arrangements
- Extra leave at Christmas and on your birthday
- Southern Cross Medical Insurance

To apply, please send your CV and a **cover letter** confirming why you're interested in the role and working at Tearfund to work@tearfund.org.nz.

Please note that any offer of employment for Tearfund will be subject to the satisfactory completion of;

- A self-declaration process
- A criminal records/police check
- Two reference verifications