

IT Manager

A great opportunity to have a positive impact on one of New Zealand's most trusted brands in international development.

- Strategic role. Play a key part in Tearfund's management team
- Great culture and flexible working options considered
- Lead continuous improvement initiatives that deliver tangible business change

About Tearfund

Responding to the challenges of global poverty in a contemporary world, Tearfund (<http://www.tearfund.org.nz>) engages in partnership with communities who work with some of the most vulnerable people in the world as they struggle to feed their families, cope with disasters, confront exploitation and build a different future.

From humble beginnings, Tearfund has grown to become one of the largest aid agencies in New Zealand, raising around \$15 million a year to support around 16 partners in 37 countries.

Tearfund's priority causes are:

- Nourishing communities with life's essentials
- Protecting the vulnerable from exploitation
- Restoring hope and peace after disaster strikes
- Sponsoring children in need
- Empowering the poor to help themselves

Based out of our Mt Roskill office, you'll be joining a team of over 40 highly competent and experienced staff work to support the growth and effectiveness of these programmes.

The role

Working closely with the Finance & Operations Director, the IT Manager contributes to shaping the design of Tearfund's technology strategy, ensuring fit for purpose integrated technology infrastructure and systems.

The role is focused on ensuring that Tearfund is provided with expert advice, professional support and functional resources in Information Technology and Business Processes. This is achieved through a small high performing Business Technology team made up of four internal resources plus outsourcing support.

The role is responsible for the continuous improvement in our systems and organisational processes as well as ensuring that our digital external supporter experience is attractive, easy to use, compels supporter's engagement and encourages giving. Internally, the role works to help our marketing and fundraising teams access clear and accurate data that allows them to connect with our donors and supporters. You'll often get involved in campaigns from the ground up, meaning your ability to collaborate, communicate, problem-solve and calmly influence will be key to your success.

What we seek in candidates

Candidates should have all or some of the following:

- An engaging leadership style with proven people management experience
- 7+ years experience in an IT management role
- Proven experience and success leading, managing and delivering continuous improvement initiatives that deliver tangible business change
- Experience leading IT projects and demonstrated success leading change
- A relevant tertiary qualification
- Sound knowledge of best practice methodologies in IT management including business continuity, information security, data integrity and systems architecture
- An alignment to Tearfund's mission and/or a genuine passion and interest for the work that we do
- Commercial skills: budgeting, business case analysis
- The ability to cut through multiple demands and focus your team on key priorities
- Strong relationship development and communication skills with a working style that prioritizes keeping all the individual parts connected and moving in the same direction

What we can offer you

- The opportunity to use your skills to bring hope to fragile communities around the world.
- No two days will be the same – you'll love the variety!
- Amazing colleagues who you will get to know well through this role.
- Flexibility with work hours, free car parking and health insurance.
- Extra 'free' day off at Christmas time
- Flexibility to work from home for part of the week, along with flexible hours and free car parking.
- Inspiring weekly team devotions for spiritual growth
- Free health insurance with Southern Cross.

To discuss this opportunity in confidence please contact Elke on 021 80 2213. To apply please include a cover letter with your CV and email work@tearfund.org.nz.